

## Manufacturer Guidelines- Enhance Nop 52

- *Key advice - if you will be moving this mat periodically please ensure you keep the cardboard core that we send the mat on as you will want to use this core to roll the mat up on when moving to ensure it isn't wrapped too tightly as this could damage the logo by putting too much pressure on the glue and logo components.*

### **PROPER SPECIFICATION**

1. CARPET COLOR – IN HEAVY TRAFFIC AREAS SUCH AS ENTRANCES, A DARKER COLOR WILL RETAIN ITS APPEARANCE LONGER.
2. SURVEY YOUR FACILITY AND DETERMIN HEAVY, MEDIUM AND LIGHT SOIL TRAFFIC AREAS THEN CHOOSE YOUR CARPET ACCORDINGLY. HEAVY FOR OUTSIDE ENTRANCES, CORRIDORS, ELEVATOR LOBBIES, STAIRWAY AND MAIN AISLES. MEDIUM FOR SECONDAY AISLES, OFFICE SPACES, MEETING ROOMS, ATRIUMS. LIGHT FOR BACK OFFICES, CONFERENCE ROOMS AND EXECUTIVE AREAS.
3. PREVENTIVE MAINTANANCE – FOR LONG TERM APPEARANCE, PLAN AREAS TO TRAP SOIL BEFORE IT REACHES THE CARPET. PROVIDE ADEQUATE WALK-OFF MATTING AT ALL BUILDING ENTRANCES. THESE SHOULD BE USED YEAR-ROUND FOR REMOVING SOIL AND WATER.

### **ROUTINE CLEANING – VACUUMING**

1. EQUIPMENT – USE A DUAL MOTOR UPRIGHT VACUUM WITH A BEATER-BAR OR BRUSHES WITH HIGH SUCTION. BECAUSE THE CARPET IS HIGHLY ABRASION RESISTANT, LOW SETTINGS ARE ACCEPTABLE.
2. METHOD – SLOW DELIBERATE VACUUM PASSES ARE MORE EFFECTIVE. A MINIMUM OF FOUR PASSES, FORWARD AND BACK, ARE RECOMMENDED FOR EFFECTIVE DIRT REMOVAL.
3. FREQUENCY – HEAVY TRAFFIC – DAILY, MEDIUM TRAFFIC – EVERY OTHER DAY, LIGHT TRAFFIC – ONCE OR TWICE WEEKLY.

### **SPOTS AND STAINS**

REMOVE SPILLS AND STAINS IMMEDIATELY. FOR LIQUID AND MINOR SPILLS, CLEAN WITH WATER AND BLOT WITH A WHITE CLOTH. FOR MORE DIFFICULT STAINS, VARIOUS CARPET CLEANERS WILL ALL WORK FINE WITH THIS MATERIAL, THOUGH IF IN DOUBT CONTACT A PROFESSIONAL CLEANER OR CONSULT A PROFESSIONAL CLEANING GUIDE FOR APPROPRIATE CLEANER OR SOLVENT TO USE FOR CATEGORY OF STAIN. SPOT CLEANING SHOULD BE DONE DAILY. THE BEST TIME TO IDENTIFY STAINS IS DURING REGULAR VACUUMING.

### **DEEP CLEANING – RESTORING**

1. EQUIPMENT – HOT WATER EXTRACTION IS THE MOST EFFECTIVE METHOD OF REMOVING DEEP SOIL. UNITS WITH HEAVY WATER PRESSURE (PSI) AND STRONG SUCTION (WATER LIFT) ARE RECOMMENDED FOR BEST RESULTS. WATER TEMPERATURE SHOULD NOT EXCEED 115° F.
2. METHOD – WHEN EXTRACTING, DO NOT OVER WET THE CARPET AND EXTRACT AS MUCH WATER AS POSSIBLE WITH DRY PASSES FOLLOWING THE FINAL WET PASS. AVOID CLEANING CHEMICALS THAT LEAVE RESIDUES. REMAINING RESIDUE CAN ATTRACT AND SOIL AND CAUSE MORE FREQUENT CLEANING.
3. FREQUENCY – HEAVY TRAFFIC TO MEDIUM TRAFFIC, EXTRACT A MINIMUM OF 2 TIMES A YEAR. LIGHT TRAFFIC, EXTRACT ONCE A YEAR.

### **MONITORING YOUR CARPET**

DO A WALK-THROUGH INSPECTION OF ALL AREAS MONTHLY. FOR OPTIMUM APPEARANCE AND PROTECTION OF YOUR CARPET, IT MAY BE NECESSARY TO ADJUST THE FREQUENCIES OF VACUUMING, SPOT CLEANING AND EXTRACTION.