



2 by 2 Industries, LLC
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Product Warranty

All 2by2 Industries products are covered with a limited warranty to the purchaser or whomever receives our products. Our products are to be free from structural failure due to defect in materials or workmanship during normal use and installation in accordance with our published specifications. The warranty will commence on the date of the 2by2 Industries invoice to the purchaser and terminate at the end of the period stated below.

This warranty is valid only if our products are installed properly and in conformance with the specifications, installation guides.

2by2 Industries reserves the right to accept or reject any claim in whole or in part, pending investigation of the products in question. 2by2 Industries requires photographic evidence of all warranty claims. If the products are damaged during transit by a freight provider, IT IS UP TO THE END USER to make notes on the delivery receipt, and notify the delivery driver and 2by2 Industries immediately to ensure claims can be made with the party responsible for damage. Failure to do so could result in denial of warranty claim.

Warranty Exclusions:

- Cosmetic defects, such as scratches, dents, marring, or fading.
- Damage due to incorrect installation, including but not limited to errant hits, driving into unsuitable ground conditions
- Vandalism
- Exposure to extreme weather
- Abnormal use
- Acts of God, such as hail, flooding, lightning, tornadoes, etc.

WARRANTY TIME PERIODS

12" Heavy Plastic Border Timber	10 years
8" Heavy Plastic Border Timber	10 years
ADA Ramp, Full and Flush Mount	5 years
Border Bench	5 years
Filler End Cap, 6" and 12"	5 years
Steel Spike, all sizes	10 years
Flex Spike, all sizes	5 years
Gaga Ball Pits of all sizes are based on damaged components.	

All warranty correspondence should be directed via e-mail–info@2by2ind.com.